Nancy Dufresne

info@artama.ca
www.artama.ca
+1 819 698-9379

CAREER OBJECTIVE

Remote position. Analyst-Programmer, UX & Design Specialist, Product Owner, Scrum Master.

EDUCATION

Bachelor, Computer Science - Programming of web and mobile apps   *2014-2017*
Université du Québec à Trois-Rivières

Attestation of Collegial Studies, Web Design   *2010 – 2011*
Cégep de Trois-Rivières

Diploma of Vocational Studies, Secretary   *2009 – 2009*
Carrefour Formation Mauricie

CERTIFICATION

Professional Scrum Master (PSM 1)   *2021*

Professional Scrum Product Owner (PSPO 1)   *2022*

WEB EXPERTISE

- HTML, JavaScript, CSS, AngularJS
- SQL, PHP, Java, C#, Python, Ruby

APPLICATIONS

- Adobe: Photoshop, Illustrator, XD, InDesign, Acrobat, Dreamweaver
- Microsoft Office: Word, Excel, Outlook, Powerpoint, Access, Visio, PowerBI
- Eclipse, IntelliJ, Visual Studio, Android Studio, Git, Junit, Docker, Jira, Confluence

LANGUAGE

- French (Native)
- English (Fluent)

PERSONAL INTERESTS

- Travel, culture, languages, technology, golf, video games, sewing.

WEB AND MEDIA EXPERIENCE

Functional Analyst / Product Owner
Cognibox, Shawinigan

April 2021 - Present

- Functional analysis of the Learning Management System (LMS) for employees compliance to health & safety requirements;
- Backlog refinement and prioritization;
- Communication of the product vision;
- Follow ups with stakeholders and clients;
- Scrum master (6 months).

Business Intelligence Developer
Leger, Montreal

Jun 2019 - Oct 2020

- Design, Analysis & Management (Product Owner) of the LEO Mobile app;
- Diverse programming and proofs of concept;
- Scrum master.

UX Analyst / Programmer
Cognibox, Shawinigan

May 2017 – Jun 2019

- Analysis of the user experience and recommendation for its improvement.
- Prototypes and usability testing.
- Development with Ruby on Rails, AngularJS, Python.

Educational Support and Communications Officer
Carrefour Formation Mauricie, Shawinigan

Sep 2014 – Dec 2016
Oct 2009 – Oct 2011

- Layout, writing and correction of various documents;
- Design and production of websites related to
- individualization using digital learning environments
- (LMS: Chamillo, Moodle);
- Management of a Web server;
- Support for individualized education;
- Training on social networks and management of Facebook
- pages of the training center;
- Creation of various printed advertisements.

Communications Assistant
Marmen, Trois-Rivières

Sep 2013 – Sep 2014

- Management of the corporate website and social medias;
- Management of Web and graphic projects with advertising agencies;
- Posting posts and releases on different medias;
- Various administrative tasks (PowerPoints, etc.).

Webmaster / Web Support Specialist
Rail Europe Continental, Brussels (Belgium)

Mar 2012 – Dec 2012

- Maintenance and updating of the different sites (7 language versions) using Drupal;
- Technical support to web users;
- Testing of Web Services and analysis of issues and potential projects.

TEACHING EXPERIENCE

Web Design Teacher (Online)
Cégep de Trois-Rivières, Trois-Rivières

Aug 2017 – Nov 2020

- User Interface Design (UI);
- Content Management Systems (WordPress).

Teacher
Collège Laflèche, Trois-Rivières

Jan 2017 – Jun 2017

- Photoshop;
- WordPress;
- Microsoft Excel and PowerPoint.

Trainer - Microsoft Office
C.S. de l'Énergie - Service aux entreprises, Shawinigan

Mar 2015 – Dec 2016

- Microsoft Outlook;
- Microsoft Word;
- Microsoft Excel.

OTHER EXPERIENCE

Technical Support
Télécommunications Xittel, Trois-Rivières

Feb 2013 – Sep 2013

Secretary / Purchasing Assistant
S. Setlakwe Meubles Ltée, Drummondville

Mar 2008 – Dec 2008

Manager and Sales Consultant
La source (Bell electronics), Trois-Rivières

2006 – 2008